

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 31st day of December 2019
C.G.No:143/2019-20/Kurnool Circle

Present

Sri. Dr. A. Jagadeesh Chandra Rao
Sri. A. Ramdas
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Independent Member

Between

S. Samdhani Basha,
7-86,
Baitipeta,
Bethamcherla,
Kurnool -Dist .

Complainant

AND

1. Assistant Executive Engineer/O/Bethamcherla Town
2. Deputy Executive Engineer/O/Bethamcherla
3. Executive Engineer/O/Dhone

Respondents

ORDER

1. Complainant presented a complaint before the Forum resolving the grievance of delay in providing of new agriculture service connection to him.
2. Respondent No.1 submitted his written submission before the Forum through e -mail wherein he submitted that the premises of the complainant was inspected and estimate was created and service was released vide Sc. No: 8221201013904. Respondent No1 had also enclosed the statement given by the complainant addressed to Respondent No.1 wherein the complainant stated that the Respondent No.1 had released agriculture service to him and expressed satisfaction as his grievance was resolved.
3. When complainant was contact over phone by the Secretary of the Forum on 10.12.2019 at 3:50 P.M. he informed that Respondents had released agriculture service to him and requested to close the complaint

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DESPATCHED

DATE 6/1/20

4. Since the grievance of the complainant was resolved by Respondents, accordingly the case is disposed off in favour of the complainant.

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh**, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008 within 30 days from the date of receipt of this order

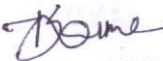
This order is passed on this, the day of 31st December 2019.

Sd/-
Member (Finance)

Sd/-
Independent Member

Sd/-
Chairperson

Forwarded By Order


Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008 within 30 days from the date of receipt of this order

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.

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